**Interviews with elderly care receiver 5**

1. Could you please let me know your age, gender, education level?

Female. I’m 83, I have never been to school.

1. How long have you been staying in this nursing home?

I have been here for one week as there is nobody at home taking care of me.

1. Could you please describe your daily activities in the nursing home?

I don’t have many things to do here. I have three meals a day. I walk a bit in the corridor. Going downstairs is not convenient for me as no care giver (care worker) walks along by my side.

1. What is important to receive good care and preserve your dignity in daily life here? (autonomy, privacy, respect, communication, identity, emotional support, fair treatment, etc.) Could you rank them by order of importance? Why?

In general, I can manage my daily life so I don’t need to depend on care givers (care workers) to help me with many activities, such as feed myself. The main work for them is helping me to take a bath and fetch boiling water. I feel good that I can manage the most of daily tasks independently instead of depending on them for assistance.

1. What is important to preserve care givers’ dignity in their daily work? (autonomy, privacy, respect, communication, identity, emotional support, etc.) How would you rank them? Why?

I think they are too busy to do their jobs properly.

Could you please tell me more about this？One example?

They finish many tasks in a hurry because they think about the next thing they are going to do, which affects the care quality.

1. Have you heard about care robots? (I will explain a bit about care robots’ definition and basic function. Some short videos of care robots will be played so that the interviewees can have an intuitive sense of care robots.)

No, never heard about it.

1. Do you believe care robots can help with your daily life in order to improve the aspects you mentioned in question 4? Why?

It will be good if they can fetch hot water for me. That’s what I need here.

1. Do you believe care robots can help with care givers’ daily work in order to improve the aspects you mentioned in question 5? Why?

I guess they can. Human care givers will have more time to do their work carefully if many tasks can be delegated to robots.

1. If the care suggestions made by a well programmed robot conflict with your will, how would you handle that? Why?

I have no idea about this.

1. If the care suggestions made by a well programmed robot conflict with your care giver’s, how would you handle that? Why?

I will listen to the doctors because I trust them.

So you don’t trust care robots?

They are machines, I trust human beings rather than robots.

1. To what degree should a robot get involved in care practice? What should be its role? A tool, an intelligent assistant, or even an independent care giver in the future? Why?

Can robots manage various tasks? I don’t know about it. But I still think human beings are better than robots. Human care givers know what I am talking about, but can robots understand me?

1. Did you use any care robots? (If yes, go to question 13. If no, skip question 13 and go to question 14.)

No.

1. What was your main reason for using it? Could you share your experience? Were you satisfied with that experience? Why?
2. If you have a chance to use a care robot, would you like to have a try? Why?

I’m not sure. I don’t know much about robots.

1. If you can design a care robot to meet your actual needs in care, how would you design it? (expected appearance, functions, etc.)

Sorry I don’t know.

Would you prefer if it is humanoid or it looks like a pet? Or just a machine? What about the functions that you may need?

It would be great if it can take some practical tasks, such as fetch hot water for me. That’s all I can tell.