

Do you fill out the questionnaire for the first time?

☐ yes ☐ no

Questions regarding your person

Please indicate your gender.

☐ m ☐ f

Please indicate your age.

Do you work on EUREF Campus?

☐ yes ☐ no

In which field do you work? (please tick only one response)

- ☐ Operations/logistics
- ☐ Commercial area/ administration
- ☐ IT
- ☐ Energy sector
- ☐ Research & development
- ☐ Eventmanagement
- ☐ Start-up sector
- ☐ Real estate
- ☐ Transport and infrastructure
- ☐ Other (please indicate):

Please indicate which which type of transport mode you currently use on the campus (multiple response options possible)?

- ☐ Electro scooter
- ☐ Electric vehicle
- ☐ Bicycle
- ☐ Conventional vehicle with combustion engine
- ☐ Truck
- ☐ On foot
- ☐ Other (please indicate):

Have you used the shuttle service before? Please tick.

☐ yes ☐ no

If so, please indicate how many times you have used the shuttle service before.



Please indicate to what extent you agree or disagree with the following statements, ranging from 1 = „very good“ bis 6 = „very bad“. The values in-between are used to rate your level of agreement or disagreement.
Please provide a response to every response category.

Please evaluate the service in total.

	very good					very bad
Attractiveness of the shuttle	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Reliability of the shuttle	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Usability/comfort of the shuttle	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please evaluate the vehicle in total.

	very good					very bad
Attractiveness of the automated vehicle	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Size of the bus	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Perceived quality of the exterior of the bus	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Design of the bus from the exterior	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Vehicle speed	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Comfort of entry and exit	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Spaciousness	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Number of seats	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
If you took a seat: comfort of seating	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Standing room	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Grips in the bus	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Place for luggage	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Brightness	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Quality/valence of the bus interior	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Design of the bus from the interior	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Atmosphere	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Safety	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please indicate to what extent you agree or disagree with the following statements, ranging from 1 = „very good“ bis 6 = „very bad“. The values in-between are used to rate your level of agreement or disagreement.
Please provide a response to every response category.

	very good					very bad
How do you like the trip with the automated vehicle?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
How do you like the idea of the use of automated vehicles in public transport?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
To what extent can you envision the use of automated busses as mobility service in the city?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
And to what extent can you envision the use of automated busses as mobility service in rural areas?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

To what extent does this shuttle service
(use of automated busses as shuttle) fit to
Deutsche Bahn?



Please indicate to what extent you agree or disagree with the following statements, ranging from 1 = „very good“ bis 6 = „very bad“. The values in-between are used to rate your level of agreement or disagreement.
Please provide a response to every response category.

	agree strongly					disagree strongly	I don't know
Taking a ride in the driverless shuttle was fun and enjoyable.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I like it to share the driverless shuttle together with other fellow passengers having the same destination.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The driverless shuttle is useful.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I find the trip in the driverless shuttle boring.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I would use a driverless shuttle in my day-to-day commuting as it is better and more convenient than using my existing form of travel.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I think the driverless shuttle will become an important part of the existing public transport system.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Using the driverless shuttle is easier for me than using my existing form of travel.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Using the	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

driverless shuttle is similar to using existing public transport systems (e.g. Busses, Trains, and Trams).

The driverless shuttle is easy to understand how to use.



I like it that the driverless shuttle drives at a low speed.



The driverless shuttle is more efficient/faster than my existing form of travel.



It would not take long to learn how to use a driverless shuttle.



I felt safe in the driverless shuttle throughout the whole trip.



I dislike it that I might have to share the driverless shuttle with unknown passengers.



Please indicate to what extent you agree or disagree with the following statements, ranging from 1 = „very good“ bis 6 = „very bad“. The values in-between are used to rate your level of agreement or disagreement.

Please provide a response to every response category.

strongly
agree

strongly
disagree

I don't
know

I would use an electric driverless vehicle from the train station or some other public transport stop to my final destination or vice versa.



I would share the driverless shuttle



together with
other 6-8
passengers having
the same
destination like
me.

I plan to use
driverless shuttles
when they are
available on the
market.



I intend to use a
driverless shuttle
for my daily trips.



I would replace
my current form
of transport with
a driverless
vehicle.



The protection of
the environment
is crucial for the
choice of the
driverless shuttle.



I like it that I will
use a 100%
electric driverless
shuttle from the
train station to
my final
destination.



Even if it were
more expensive, I
would like to
choose the
driverless shuttle
as a more
ecological form of
travel.



You almost made it! :-)

Strongly
agree

Strongly
disagree

I don't
know

I
seriously
consider
using
driverless
shuttles
after the
trip with
the
shuttle
when
they are
available



on the
market.

Please indicate to which extent you agree or disagree with the following statements on a scale from 1= "agree strongly" to 6 "disagree strongly".

	agree strongly					disagree strongly	I don't know
I feel comfortable in a vehicle without steering wheel, gas or brake pedal.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I don't like it that a steward is on-board the vehicle during the whole trip.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
People who are important to me would like it when I would use a driverless shuttle.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I would prefer the driverless vehicle to drive without a steward on board.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I would like to manually steer the driverless shuttle when I want this.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I would like to have a button inside the driverless shuttle which I can press to stop it.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I would like to have my friends or family or	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

other
important
people to
me adopt
the
driverless
vehicle
before I do.

The
driverless
shuttle is
safe and
reliable
under
severe
weather
conditions,
such as
snow, heavy
rain or fog.



Please indicate to which extent you agree or disagree with the following statements on a scale from 1= "agree strongly" to 6 "disagree strongly".

agree
strongly

disagree
strongly

I don't
know

I would
use
driverless
shuttles
as
mobility
offer in
rural
areas.



I would
use
driverless
shuttles
as
mobility
offer in
the city.



Please indicate how often you intend to use a driverless vehicle when it is available on the market.

- ☐ Daily or almost daily
- ☐ On one to three days per week
- ☐ On one to three days per month
- ☐ Less than monthly
- ☐ Never or almost never
- ☐ I don't know

Please now evaluate the driverless shuttle. Therefore, please read carefully every word pair and tick every row only once.

useful	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	useless
pleasant	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	unpleasant

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InnoZ Onlineumfrage

bad	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	good
nice	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	annoying
effective	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	superfluous
irritating	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	likeable
assisting	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	worthless
undesirable	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	desirable
raising alertness	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	sleep-inducing

Driverless vehicles can operate without human supervision. Would you still prefer having some level of supervision?

- ☐ No human supervision
- ☐ Remote human supervision from a control room
- ☐ Supervision by a steward on board

With the following and last question, we would like to know from you how much you would be willing to pay for the use of the driverless shuttle for a 10-minute use.

0.00€-0.50€	0.51-1.00€	1.01-1.50€	1.51€-2.00€	2.01-2.50€	2.51€-3.00	Nothing	I don't know
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How much would you be willing to pay for a 10-minute use of a driverless shuttle?

<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
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Do you have further ideas or remarks on the shuttle service that you would like to share with Deutsche Bahn?

Thank you!

Submit