

## General Information

Interview number: \_\_\_\_\_

Interview date: \_\_\_\_ May 2018

Interviewer: Arie Purwanto

Interviewee (complete name): \_\_\_\_\_

Interviewee gender:  Male  Female

Age: \_\_\_\_ years

Highest level of education: \_\_\_\_\_

Name of government institution: \_\_\_\_\_

Country: Netherlands

## Introduction

I have kindly asked if I could interview you today because you have been identified as someone who provided the Open Government Data (OGD) in the Hack de Valse Start event. I very much appreciate your availability for this interview.

### Research objective

My study aims to *identify factors that influence citizen engagement in an OGD initiative*. Citizen engagement is concerned with *multiple activities performed by citizens to transform OGD to applications and use these applications to solve problems*.

### The organisation of the interview

This interview consisted of thirteen questions. Based on previous interviews, usually, it takes no longer than one hour.

### Confidentiality and interview recording

All provided information will be treated confidentially, your participation is voluntary, and you may stop at any time if you feel uncomfortable. To facilitate the analysis and reproducibility of my study findings, I would like to record our conversation. Only I will have access to the recorded conversation.

Would you agree with recording the interview?

- Yes → Thank you, I will now start recording
- No → No problem, I will take notes of our conversation.

Thank you for participating in this interview. I will now start the interview.

## Questions

**Question 1:** What are your roles in your institution?

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**Question 2:** What are the roles of your institution in OGD initiatives?

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**Question 3:** What are your roles in the institution regarding OGD initiatives?

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**Question 4:** What major challenges did you encounter when carrying out your roles in OGD initiatives?

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**Question 5:** How did you overcome those challenges?

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**Question 6:** What is your opinion about the availability of open government data?

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**Question 7:** What is your opinion about the usability of open government data?

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**Question 8:** What are your hopes, wishes or expectations for the governments regarding open government data?

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**Question 9:** What are your hopes, wishes or expectations for the citizens (or users) regarding open government data?

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**Question 10:** To what extent do you think that citizens are motivated to use open government data or develop open government data-based applications? Why?

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**Question 11:** In your opinion, what should be done to encourage and motivate citizen to use open government data or develop open government data-based applications?

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**Question 12:** What is your opinion about the outcomes of the Hack de Valse Start?

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**Question 13:** To what extent do you think that the outcomes of the Hack de Valse Start impact society or government policy?

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**Question 14:** What are your roles in the Hack de Valse Start?

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**Question 15:** What major challenges did you encounter in the Hack de Valse Start (before the event, during, and after the event)?

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**Question 16:** How did you deal with those challenges?

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**Question 17:** What is your opinion regarding the future of open data provision?

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**Question 18:** What is your opinion regarding the future of open data use?

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## Closing

We are now at the end of this interview. The results of this interview will be used to identify factors that influence citizen engagement in an OGD initiative. Your response is very valuable to me. ***Thank you very much for participating in this interview.***

I will send you my notes or transcripts on this interview. If you want to, you can check them and let me know if you have any comments. If I do not hear from you I assume the notes or transcripts are correct.

Are you interested in the outcomes of this study? If yes, please provide me with your contact details, so that I can send you the outcomes of this study. Your contact details will only be used for correspondence concerning this study, and they will not be forwarded to others.

- Yes, the respondent would like to receive the results of our study.
- No, the respondent does not want to receive the study results.

Is there anything else you would like to say or ask?

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## INTERVIEW QUESTIONS – HACK DE VALSE START - GOVERNMENT

For any further questions or suggestions, you may contact Arie Purwanto, Delft University of Technology (a.purwanto@tudelft.nl).

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Post interview comments and/or observations by the interviewer:

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