

“San Sebastián has limited living space; both for citizens and visitors. If a citizen wants to rent out their home to tourists, they need to meet certain requirements. They must also report it to the municipality.

Not everyone adheres to those conditions. The municipality sometimes receives **reports**, for instance **from neighbors or rental platforms**, who suspect that a home has been rented out without meeting those requirements. If such a report is filed, employees of the department of Surveillance & Enforcement can start an investigation.

The municipality of San Sebastián has adopted an Artificial Intelligence system that supports the employees of the department of Surveillance & Enforcement in their investigation of the reports made concerning possible illegal holiday rentals.”