

**“San Sebastián has limited living space;** both for citizens and visitors. If a citizen wants to rent out their home to tourists, they need to meet certain requirements. **They must also report it to the municipality.**”

Not everyone adheres to those conditions. The municipality sometimes receives **reports**, for instance **from neighbors or rental platforms**, who suspect that a home has been rented out without meeting those requirements. If such a report is filed, employees of the department of Surveillance & Enforcement can start an investigation.

**The municipality of San Sebastián has adopted an Artificial Intelligence system** that supports the employees of the department of Surveillance & Enforcement in their investigation of the reports made concerning **possible illegal holiday rentals.**”