

Remind the user to comply with their healthy behavior goals

(not only behavior goals) also medication/general mental wellbeing

How important is this functionality?



Healthcare Providers



Patients

Benefits

Expectations

Concerns

User friendliness: it should be like talking to a friend

Capture reasons why the user is not adhering

How important is this functionality?



Healthcare Providers



Patients

Benefits

Knowing why they don't comply with medication intake

They don't have to repeat

Feel more understood

Have someone to share experience with

Expectations

identify type of patient

Concerns

Emotional dependency

Generalize from previous insights and apply to future occurrences

How important is this functionality?



Healthcare Providers



Patients

Benefits

Expectations

Concerns

Summarize the understanding for providers

How important is this functionality?

Not
important

(focus on what
is really
essential, GP
has little time)

Very
important



Healthcare Providers



Patients

Benefits

Save time
(for
coach/GP
assistant)

Is the
medication
doing what it
promises? (for
GP)

GP should
know if patient
is not
complying &
why

Expectations

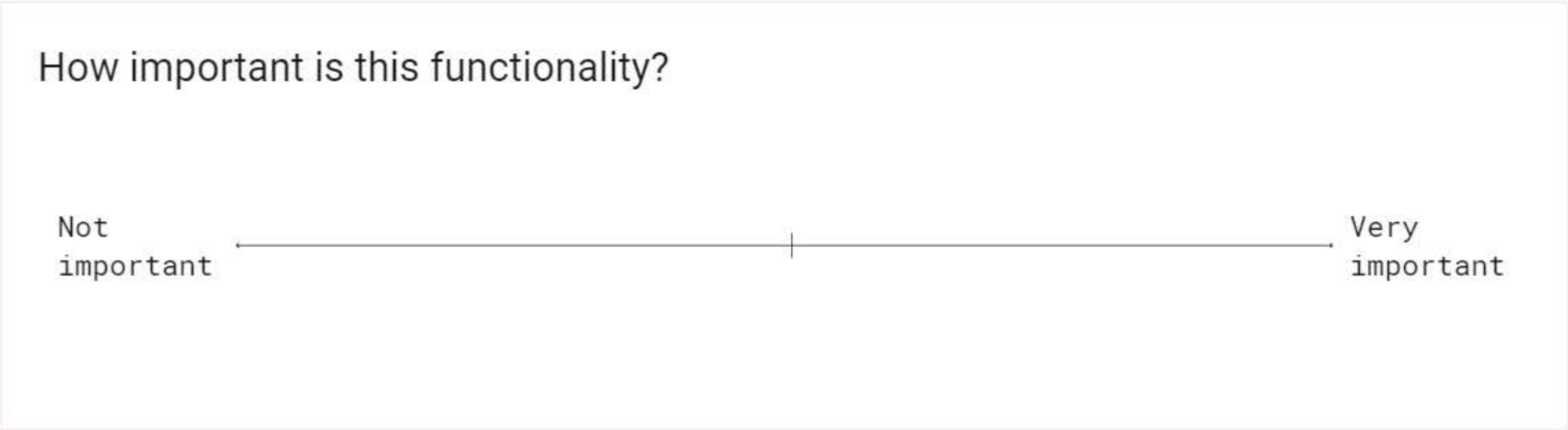
GP does not
care lifestyle
(it's not
reimbursed
for this care)

Concerns

Not enough
time to
look at
lifestyle

Privacy

Suggest healthcare providers on possible treatment/strategies



Healthcare Providers



Patients

Benefits		
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Expectations		
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Concerns	<div>Healthcare providers are extremely skeptical</div> <div>Rely on types of medical advice</div>	<div>Privacy, not all data should be open</div>
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