

Interview protocols, study: The Potential of Collaborative Housing to Tackle the Social Deficit of Housing: The Chilean Case

The interview questions were asked to participants in the fieldwork conducted between June and August 2022. Tables 1 and 2 detail the interview protocol by topic for case study residents and other actors, respectively. The distribution of questions for all participants is similar, and they represent a semi-structured guide of questions and options to be followed depending on the interviewee's responses¹.

As shown in the Tables, the opening question, Q1, is a general question that aims to identify the degrees of collaboration and participation of each participant in the project development process. Questions Q2, Q3, Q4, and Q5 seek to understand the motivations that drive the interviewees to engage in each case, considering their goals, intentions, shared values, and ideologies. Question Q6 aims to determine the projects' influence on neighbourhood social cohesion. Question Q7 focuses on determining the influence of stakeholders' collaboration on each social indicator. Question Q8 aims to understand the influence of shared values, collaboration, and joint activities on interpersonal trust. Questions Q9 and Q10 focus on determining the influence of shared spaces and joint activities on each social dimension indicator. Question Q11 focuses on shedding light on the general perception of new and old homes regarding the social dimension indicators. Question Q12 aims to identify the main barriers and enablers to developing the two *Collaborative Housing* (CH) case studies in Chile. Finally, Q13 is a closing question to ask participants if they would like to add or comment on anything to the interview.

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¹ Each question was translated from Spanish into English by the author.

TABLE 1 Interview protocol for case study residents, fieldwork June and August 2022

| Questions for resident's interviews fieldwork 2022 | |
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| Introductory question: Stakeholders' collaboration and participation | |
| Q1 | Did you participate in any stage of your home's development, management, planning and/or construction? How were you and your neighbours involved in the housing management process? In what stage of the development process? <i>Prompts: Stages: Planning, management, design, construction, use, maintenance of homes</i> |
| Drivers and motivations: Living together goals and shared values | |
| Q2 | What were the drivers and motivations for you and your neighbours to develop this/these projects? <i>Prompts: alternative lifestyle, environmental awareness, degrowth, post-modernism, post-capitalism, radical living, utopia, political expression, nostalgia</i> |
| Q3 | What social motivations drove you to develop your housing project? <i>Please elaborate on your answer.</i> <i>Prompts social dimension indicators: social networking, social interactions, interpersonal trust, sense of community and neighbourhood attachment</i> |
| Q4 | What were the goals that your family group or neighbours of the project had during the management, planning and design stages of the hours? <i>Please elaborate on your answer</i> <i>Prompts: Live together, improving neighbourhood relations, community life, the feeling of belonging and the identity of families</i> |
| Q4a | Based on your experience living in this project, how do you think that the intention of living together could increase the possibility of interacting socially and socialising between neighbours? And how do you feel about social relationships with your neighbours? <i>Prompts: Are they natural, forced</i> |
| Q5 | What kind of values and ideologies do you share with your neighbours in your housing project? Do you share a similar lifestyle with your neighbours? And how do you think these shared values could help, for example, to build trust between you and your neighbours? <i>Please elaborate on your answer</i> |
| Q5a | Are there neighborhood organizations or resident associations within your project/neighbourhood? What are their goals and interests and/or demands? |
| Neighbourhood social cohesion: Networks, interactions, trust and sense of community | |
| Q6 | How does it feel to live here? What do you like and do not like about living in a community? |
| Q6a | How do you feel about your neighbourhood relationships, community life, attachment to the neighbourhood and trust? How do you get along or how is your social relationship with your neighbours/relatives who live in this project? |
| Stakeholders' collaboration and participation | |
| Q7 | How do you feel about collaborating or participating in housing management with your neighbours/relatives, project developers and the municipality? During the collaborative or participatory process of your home, how did you feel about making decisions with your neighbours? |
| Q7a | In decision-making in daily life in the project, how does this collaboration occur? Did you think everyone could give their opinion or participate in the decisions? How? <i>Prompt: consensus, democratic process, other</i> |
| Q7b | How do you think collaboration with different entities could contribute to creating job or study opportunities? How do you think this collaboration has contributed to building strong social networks and ties with your neighbours? Do you feel that these ties and social networks exist more/less or the same with your neighbours in your old neighbourhood? |
| Shared values, collaboration and joint activities relation to interpersonal trust | |
| Q8 | How do you think shared values, participation in joint activities and collaboration between stakeholders have contributed to generating close relationships and interpersonal trust between neighbours? |

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| Q8a | Do you have friends in the project you visit frequently? What activities do you do, and how often? Do you consider your neighbours part of your primary support network? How often do you go to your neighbours if you need support? <i>Prompts: Lending money, companionship, help with housekeeping or illness</i> |
| Q8b | How much trust do you feel you have in your neighbours? Is this <i>trust more/ less or the same as in your former home</i> ? For example, could you entrust your belongings, letters or wallet to your neighbours? And how do you think your neighbours would act? |
| Joint activities | |
| Q9 | How has performing joint activities with your neighbours influenced your perception of your home and neighbourhood? Do you like your neighbourhood, or would you move to another place? |
| Q9a | How do you feel about performing joint activities with your neighbours? Everyone participates equally, or are there differences? |
| Q9b | How do you think doing activities together has contributed to a sense of community and neighbourhood attachment to the community? How do these same activities have influenced your sense of belonging and identity? Do you believe there is more/less or the same sense of community as in your last neighbourhood and home? |
| Shared spaces | |
| Q10 | I understand that your home has shared spaces, in your daily life, do you spontaneously meet your neighbours in these spaces? What activities do you carry out in the shared areas? Do you know your neighbours, and could you easily contact them? |
| Q10a | Do you think that these spaces help you to interact and socialise with your neighbours? If so, how do you think these spaces have influenced your community and neighbourhood life? And do you meet your neighbours more/less or in the same way as in your previous home? |
| Social dimension: New homes vs. previous homes | |
| Q11 | We have talked about neighborhood relationships, community life, trust and the feeling of belonging and identity. Do you think that these aspects have improved more/less or in the same way as in your previous home? |
| Barriers and enablers | |
| Q12 | What are the main barriers and enablers of developing these types of housing projects? <i>Prompts: finance, spatial, economic, demographic, social, cultural</i> |
| Closing question | |
| Q13 | We have talked about neighbourly relations, community life, trust and the feeling of belonging and identity generated in the project, covering all the topics raised. Is there anything you would like to add or comment on in this interview? |

TABLE 2 Interview protocol for case study external actors, fieldwork between June and August 2022

| Questions other actor's interviews fieldwork 2022 | |
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| Introductory question: Stakeholders' collaboration and participation | |
| Q1 | How was the collaborative process between stakeholders in developing this project? Did the community, the families or some leaders of the future residents participate or collaborate in the development of the project? If so, at which stage of the process? <i>Prompts: Stages: Planning, management, design, construction, use, maintenance of homes</i> |
| Drivers and motivations: Living together goals and shared values | |
| Q2 | What do you think were the drivers and motivations for people to develop this/these projects? <i>Prompts: alternative lifestyle, environmental awareness, degrowth, post-modernism, post-capitalism, radical living, utopia, political expression, nostalgia</i> |
| Q3 | What social motivations have driven families and other stakeholders to develop these housing projects? <i>Prompts social dimension indicators: social networking, social interactions, interpersonal trust, sense of community and neighbourhood attachment</i> |
| Q4 | Do you think that some of the project residents' goals were to live together, individually, or stay close in proximity while keeping their distance? <i>Please elaborate on your answer</i> |
| Q4a | In your experience developing the project, how do you think families' intention to live together could increase social interactions and sociability among residents? |
| Q5 | How did you perceive the neighbours in terms of shared values and ideologies when developing the housing project? |
| Q5a | How do you think sharing certain social values could influence, for example, trust among residents? |
| Neighbourhood social cohesion: Networks, interactions, trust and sense of community | |
| Q6 | How do you think the project has influenced neighbourhood relations, community life, attachment to the neighbourhood, and trust between residents and/or families? <i>Prompts: it is less, more or the same than in the residents' previous homes</i> |
| Stakeholders' collaboration and participation | |
| Q7 | When distributing and locating the families in the project, was it considered that the families would maintain their associative networks, if they had similar or different backgrounds? |
| Q7a | During the collaboration process with the future residents of the projects, how did you perceive the associative networks and social and community relations between them? |
| Q7b | Do you think the collaboration between the stakeholders in the housing management process has contributed to creating social networks? Are these networks more/less or the same as those in the future residents' previous homes? |
| Shared values, collaboration and joint activities relation to interpersonal trust | |
| Q8 | How do you think shared values, participation in joint activities and collaboration between stakeholders have influenced the interpersonal trust between residents? |
| Q8a | How do you think that collaboration between families has influenced their social ties? and In what way participation and shared values have influenced social support or solidarity between families? |
| Q8b | Do you think these trust bonds are more/less or in the same way as their previous homes? |
| Joint activities | |
| Q9 | How do you think future residents' participation in the project development and joint activities has contributed to creating a sense of community and attachment to the neighbourhood and homes? |
| Q9a | Do you know if some of the residents knew each other before settling in the new homes? |
| Q9b | How do you think the performance of joint activities in the new homes has influenced the attachment, the sense of belonging, identity, and the physical roots of the families? |
| Shared spaces | |
| Q10 | Does the project consider shared spaces? If so, were these designed with the objective that residents have greater associativity, meet spontaneously or for other reasons? |
| Q10a | How do you think these shared spaces have influenced the residents' social interactions? |

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| | <i>Prompts: daily meetings, social activities regular encounters, and others</i> |
| Q10b | Do you think that social interactions between residents happen more/less or in the same way in the community of the new homes compared to the previous homes? |
| Social dimension: New homes vs. previous homes | |
| Q11 | We have talked about neighborhood relationships, community life, trust and the feeling of belonging and identity. Do you think that these aspects have improved for the residents more/less or in the same way as in your previous home? |
| Barriers and enablers | |
| Q12 | What are the main barriers and enablers of developing these types of housing projects? <i>Prompts: finance, spatial, economic, demographic, social, cultural</i> |
| Closing question | |
| Q13 | We have talked about neighbourly relations, community life, trust and the feeling of belonging and identity generated in the project, covering all the topics raised. Is there anything you would like to add or comment on in this interview? |